

[Caution]

October 29, 2025

To Whom It May Concern:

Rehabilitation Debtor: MtGox Co., Ltd.

Rehabilitation Trustee: Nobuaki Kobayashi

Attorney-at-law

**Caution: Please Be on the Alert for Fraudulent Websites and Emails
Impersonating “MTGOX” or the Rehabilitation Trustee**

The Rehabilitation Trustee has repeatedly alerted rehabilitation creditors and other relevant parties to the risks of fraudulent websites and emails impersonating the Rehabilitation Trustee and/or MTGOX (the “**Fraudulent Websites**” and the “**Fraudulent Emails**”). However, in light of multiple recent reports concerning such Fraudulent Websites and Fraudulent Emails, we are issuing this renewed warning.

1. Fraudulent Websites

Multiple Fraudulent Websites using the MTGOX name and logo without authorization have been identified. As of October 29, 2025, the websites used by the Rehabilitation Trustee to provide the rehabilitation creditors with information are limited to the Rehabilitation Debtor Homepage (<https://www.mtgox.com/>), the MTGOX Online Rehabilitation Claim Filing System (<https://claims.mtgox.com/>) (the “**System**”) and the Website for viewing documents for creditors (<https://material.mtgox.com/>) (collectively, the “**Rehabilitation Trustee’s Websites**”). Accessing Fraudulent Websites may result in serious consequences, including but not limited to the unauthorized use or leakage of your personal information. Therefore, please ensure that you verify that any website you attempt to access is in fact one of the Rehabilitation Trustee’s Websites. If you log into any Fraudulent Website using your account for the System or enter your personal information therein, there is a significant risk that your password and other sensitive information for the System may be unlawfully obtained.

<Examples of Fraudulent Websites>

- Websites virtually identical in appearance to the Rehabilitation Trustee’s Websites
- Websites purporting to be successors to MTGOX or operating as cryptocurrency exchanges

[Caution]

- Websites advertising services such as migration of MTGOX accounts

If the Rehabilitation Trustee were to use any website other than the Rehabilitation Trustee's Websites to share information in the future, such use would be announced on the Rehabilitation Trustee's Websites.

If you have entered your contact email address or password for the System on a Fraudulent Websites, please contact us immediately via the Inquiry Form.

You can access the Inquiry Form by logging into the System and clicking the "FREQUENTLY ASKED QUESTIONS (FAQ)" button at the upper right corner of the screen. You can also make inquiries using the inquiry form accessible from the URL below without logging into the System. However, if any inquiries are made in such a manner, we may not be able to verify the identities of the inquirers and creditors, which may make it difficult for us to respond smoothly. Accordingly, if possible, please make inquiries after logging into the System.

<https://claims.mtgox.com/faq>

2. Fraudulent Emails

Multiple Fraudulent Emails impersonating MTGOX have been identified.

The Rehabilitation Trustee has not sent emails containing the content detailed in the examples below. Important notices regarding this civil rehabilitation proceeding, such as changes to repayment deadlines, will also be posted on the Rehabilitation Trustee's Websites. If you receive an email purporting to contain such important notices, please verify the information on the Rehabilitation Trustee's Websites as well. As of October 29, 2025, the email addresses used by the Rehabilitation Trustee are limited to the domains "@noandt.com", "@nagashima.com" and "@mtgox.com." Emails sent from any other domain are not from the Rehabilitation Trustee. Emails with a sender domain that is not "@noandt.com", "@nagashima.com" or "@mtgox.com" may pose serious risks, including, but not limited to, unauthorized use or leakage of your personal information. Please exercise extreme caution as follows: delete such emails immediately and do not click on any URLs contained therein or reply to the sender.

< Examples of Fraudulent Emails >

[Caution]

- Emails falsely claiming that the Repayment Deadline Date has been moved up, urging you to access a Fake Fraudulent Website
- Emails claiming to be a notification containing a creditor code and urging you to access a Fake Fraudulent Website and enter your login information for the Rehabilitation Trustee's Websites
- Emails falsely claiming that a withdrawable balance exists on MTGOX, urging you to access a Fake Fraudulent Website or to correspond with the sender of the such Fake Fraudulent Email

If you have accessed a URL in a Fraudulent Email and entered your contact email address or password for the System, please contact us immediately via the Inquiry Form.

As above, you can access the Inquiry Form by logging into the System and clicking the "FREQUENTLY ASKED QUESTIONS (FAQ)" button at the upper right corner of the screen. Alternatively, you may also use the inquiry form accessible from the URL below without logging into the System. However, if any inquiries are made in such a manner, we may not be able to verify the identities of the inquirers and creditors, which may make it difficult for us to respond smoothly. Accordingly, if possible, please make inquiries after logging into the System.

<https://claims.mtgox.com/faq>

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