

**[Important]**

January 20, 2023

To Whom It May Concern:

Rehabilitation Debtor: MtGox Co., Ltd.  
Rehabilitation Trustee: Nobuaki Kobayashi  
Attorney-at-law

**Notice regarding Withdrawal of Payward Asia, Inc. which Had Provided Kraken’s Services for Japan Residents from Entities Performing Agency Receipt**

**This notice is only for rehabilitation creditors residing in Japan. Rehabilitation creditors residing outside Japan need not read this notice.**

**1. Withdrawal of Payward Asia, Inc. from Entities Performing Agency Receipt**

The Rehabilitation Trustee has designated the entity commonly referred to as Kraken, which is a cryptocurrency platform, as one of the designated cryptocurrency exchanges, etc. performing agency receipt in respect of repayment in cryptocurrencies (the “**Agency Receipt**”). However, on December 28, 2022, Payward Asia, Inc., which had provided Kraken’s services for Japan residents, announced that it would cease the operation of its cryptocurrency platform services in Japan. Accordingly, Payward Asia, Inc. will no longer perform the Agency Receipt on behalf of rehabilitation creditors who hold a user account at Payward Asia, Inc.

**2. Request to Rehabilitation Creditors Residing in Japan**

Therefore, the Rehabilitation Trustee requests rehabilitation creditors who reside in Japan and who planned for Payward Asia, Inc. to perform the Agency Receipt, to carry out the actions described in (1) or (2) below, depending on your situation, through the MTGOX Online Rehabilitation Claim Filing System (i.e., the system accessible via <https://claims.mtgox.com/>; the “**System**”).

**Please note that Kraken will continue to perform the Agency Receipt on behalf of rehabilitation creditors residing outside Japan.** Accordingly, rehabilitation creditors who reside outside Japan and have registered Kraken user account information need not register user account information on an alternative designated cryptocurrency exchange, etc.

**[Important]**

(1) Rehabilitation Creditors Who Have Registered User Account Information on Payward Asia, Inc.

**Please register user account information on an alternative designated cryptocurrency exchange, etc. via the System by March 10, 2023 (Japan time)**, which is the deadline for selection of repayment methods and registration of payee information. If the registration of user account information on the alternative designated cryptocurrency exchange, etc. is not completed by the above deadline, repayments in cryptocurrencies cannot be received.

(2) Rehabilitation Creditors Who Planned to Register User Account Information on Payward Asia, Inc. in Future

Even if you newly register user account information on Payward Asia, Inc. in the System in future, you will not be able to receive repayments in cryptocurrencies. Therefore, **please register user account information on a designated cryptocurrency exchange, etc. other than Payward Asia, Inc. via the System by March 10, 2023 (Japan time)**, which is the deadline for selection of repayment methods and registration of payee information.

### 3. Inquiries

For any inquiries, please log into the System and use the inquiry form accessible from the “FREQUENTLY ASKED QUESTIONS (FAQ)” button in the upper right corner of the screen.

You can also make inquiries using the inquiry form accessible from the URL below without logging into the System. However, if any inquiries are made in such manner, we may not be able to verify the identities of the inquirers and creditors, which may make it difficult to respond to such inquiries smoothly. Accordingly, if it is possible for you to log into the System, please make inquiries after logging into the System.

<https://claims.mtgox.com/faq>

Please note that, due to the large number of inquiries, we may not be able to respond in a timely manner. We would greatly appreciate your understanding.

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