

November 30, 2021

To whom it may concern:

Rehabilitation Debtor: MTGOX Co., Ltd.  
Rehabilitation Trustee: Nobuaki Kobayashi, Attorney-at-law

**Announcement of Release of  
Online System Registration Feature for Self-Approved Creditors (Phase 3)**

As stated in the “Announcement of Release of Online System Registration Feature for Self-Approved Creditors (Phase 1)” dated July 16, 2021, the Rehabilitation Trustee has released an initial registration feature that allows eligible creditors whose creditor numbers begin with Z1 or Z2 to register on MTGOX’s online filing system (online system) (“the System”).

The Rehabilitation Trustee will request all rehabilitation creditors to register their bank account information and other information on the System in order for them to receive repayments. **Accordingly, rehabilitation creditors unable to log in to the System (URL (1) below) may encounter difficulties in receiving repayments in accordance with the Rehabilitation Plan.**

Therefore, **rehabilitation creditors who have not registered on the System or have forgotten their passwords and cannot log in to the System must obtain the Creditor Code required for initial registration/re-registration on the System by clicking on URL (2) below, and complete the initial registration/re-registration on the System by clicking on URL (3) below.**

- (1) The System Login Page:  
<https://claims.mtgox.com/>
- (2) The Online Request Page for the Creditor Code required for the initial registration/re-registration on the System:  
<https://claims.mtgox.com/pre-signup>
- (3) The Initial Registration/Re-registration Page:  
<https://claims.mtgox.com/signup>

Regarding the steps for initial registration/re-registration on the System, please refer to the following URL (“**How to register/re-register for Online System**”):

[https://www.mtgox.com/img/pdf/20211006\\_000\\_announcement\\_en.pdf](https://www.mtgox.com/img/pdf/20211006_000_announcement_en.pdf)

Please note that, due to the large number of self-approved creditors, registration on the System will be conducted in phases. On this occasion, only creditors holding rehabilitation claims with creditor numbers up to Z2-243172 are eligible to register on the System.

\*Please note that self-approved creditors with creditor numbers from Z2-243173 onwards are not eligible to register on the System at this stage.

The Rehabilitation Trustee will expand the scope of creditors eligible to register on the System in phases and announcements will be made accordingly. Once an announcement has been made that your creditor number is eligible for registration, please apply to obtain your creditor code which is necessary to register on the System.

In addition, it is recommended that you use the latest version of Google Chrome as your web browser when registering on the System. Please note that errors may occur if you use a web browser other than the latest version of Google Chrome.

Please click on the URL below to access frequently asked questions (FAQ) regarding the initial registration or re-registration on the System. If the FAQ does not address your questions, please make inquiries via the inquiry form in the FAQ.

<https://claims.mtgox.com/faq>

Please note that, we may not be able to reply in a timely manner due to the large number of inquiries we may receive via the inquiry form.

Please note that we cannot respond to direct inquiries or e-mail inquiries to the Rehabilitation Trustee or the Rehabilitation Trustee's office.

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