English Translation for Reference Purposes Only

September 21, 2021

To whom it may concern:

Rehabilitation Debtor: MTGOX Co., Ltd. Rehabilitation Trustee: Nobuaki Kobayashi, Attorney-at-law

Announcement of the Online System Initial Registration

On September 21, 2021, the Rehabilitation Trustee released a feature enabling initial registration on MTGOX's Online filing system (<u>online system</u>) (the "System") for the creditors listed below.

- Creditors who have filed claims with creditor numbers starting with X or Y
- Self-approved creditors with creditor numbers starting with Z1-

*Please note that self-approved creditors other than those with the creditor numbers mentioned above (i.e., creditor numbers beginning with Z2) are not eligible for initial registration on the System at this stage.

After the Rehabilitation Plan is approved, the Rehabilitation Trustee plans to request all creditors to register their bank account information and other information on the System in order to receive payments. <u>Thus, if creditors are not registered on the System, they may face difficulties in receiving payments in accordance with the Rehabilitation Plan.</u> For that reason, we ask that all creditors eligible for initial registration register on the System by clicking on the below URL and following the instructions that appear on the screen.

Initial registration page for the System: https://claims.mtgox.com/signup

The Rehabilitation Trustee will expand the scope of creditors eligible to register on the System in phases and announcements will be made accordingly. Once an announcement has been made that your creditor number is eligible for registration, please register on the System.

In addition, it is recommended that you use the latest version of Google Chrome as your web browser when registering on the System. Please note that errors may occur if you use a web browser other than the latest version of Google Chrome.

Important

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Please click on the following URL to access frequently asked questions (FAQ) regarding the initial registration on the System. If your question is not resolved in the FAQ, please make an inquiry through the contact form located within the FAQ.

FAQ: https://claims.mtgox.com/faq

Please note that, we may not be able to reply timely due to the large number of inquiries we may receive via FAQ.

Please note that, we cannot respond to direct inquiries or emails to the Office of the Rehabilitation Trustee.

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