

February 21, 2020

To whom it may concern:

Civil Rehabilitation Debtor: MtGox Co., Ltd.
Civil Rehabilitation Trustee: Attorney-at-law Nobuaki Kobayashi

The Rehabilitation Trustee sent to creditors who have filed proofs of rehabilitation claims using the supplementary online method or the offline method, and to creditors to whom claims have been assigned and are currently unable to log in to the online system (the "System"), documents titled "Online System Registration Guide for Offline Creditors" (parallel Japanese text with English translation).

As the Call Center and E-mail Support may receive a large number of inquiries, responses or replies to your inquires may not be timely.

Please note that we cannot respond to direct inquiries or emails to the Office the Rehabilitation Trustee.

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