

[Important]

September 5, 2022

To whom it may concern:

Rehabilitation Debtor: MtGox Co., Ltd.
Rehabilitation Trustee: Nobuaki Kobayashi,
Attorney-at-law

Notice Concerning Initial Registration/Re-registration on Online System

1. Creditors subject to this Notice

This Notice is intended for creditors who have (i) not completed initial registration on the Rehabilitation Claim Filing System (i.e., the online system accessible via <https://claims.mtgox.com>; the “System”) or (ii) forgotten their log in information (i.e., email address or password) and need to re-registration.

* Creditors who can log in to the System do not have to read this Notice.

2. Necessity for initial registration/re-registration on the System

The Rehabilitation Trustee is currently preparing to make repayments (“Repayments”) in accordance with the approved rehabilitation plan of which confirmation order of the Tokyo District Court was made final and binding on November 16, 2021 (the “Rehabilitation Plan”).

As stated in the “Information on Repayment Procedures” dated July 6, 2022, the Rehabilitation Trustee plans to request all creditors to choose their repayment method and register their bank account information, etc. on the System in order to receive Repayments. Therefore, if you do not register on the System by the prescribed deadline, you will not be able to perform the procedures above and will not be able to receive Cryptocurrency Repayments or Repayments through financial institutions in accordance with the Rehabilitation Plan. In such case, Repayments will only be made in cash (in Japanese yen) at a location in Japan designated by the Rehabilitation Trustee, and Cryptocurrency or Foreign Currency Repayments will not be made to you. Please note that, if cash Repayments cannot be made in Japan, the Rehabilitation Trustee may deposit the repayment amount with the Tokyo Legal Affairs Bureau.

As mentioned above, initial registration/re-registration on the System is an extremely important procedure for receiving Repayments in accordance with the Rehabilitation Plan. Therefore, if you have not completed initial registration/re-registration on the System, please review the announcements below and complete the initial registration/re-registration procedures as soon as possible.

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3. Information on how to initially register/re-register on the System

- (i) Page for online request for creditor code
For those who do not have a creditor code, which is required for initial registration/re-registration, please apply for and obtain it via accessing the link below. If you are re-registering, you will need to reset your account. In order to reset your account, please follow the instructions accessible via the link below and then apply for a creditor code.
<https://claims.mtgox.com/pre-signup>

- (ii) Initial registration/re-registration page for the System
After obtaining your creditor code, access the initial registration/re-registration page via the link below and follow the on-screen instructions to complete the initial registration/re-registration (please note that initial registration/re-registration on the System is not completed simply by obtaining a creditor code).
<https://claims.mtgox.com/signup>

- (iii) Explanation of steps for initial registration/re-registration on the System
Guidelines have been posted on the specific methods and steps for initial registration/re-registration on the System (“How to register/re-register for Online System” dated October 6, 2021), which can be accessed via the link below. Please review them. The same document can also be accessed from the MTGOX home page.
https://www.mtgox.com/img/pdf/20211006_000_announcement_en.pdf

In addition, it is recommended that you use the latest version of Google Chrome as your web browser when registering on the System. Please note that errors may occur if you use a web browser other than the latest version of Google Chrome.

Please click on the URL below to access frequently asked questions (FAQ) regarding the initial registration/re-registration on the System. If your question is not resolved by the FAQ, please make an inquiry through the contact form in the FAQ.

◆FAQ

<https://claims.mtgox.com/faq>

Please note that we may not be able to reply timely due to the large number of inquiries we may receive via FAQ.

Please also note that we cannot respond to direct inquiries to the office of the Rehabilitation Trustee or inquiries by email, etc.

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