

[English Translation for Reference Purpose Only]

January 7, 2021

To whom it may concern:

Rehabilitation Debtor: MTGOX Co., Ltd.

Rehabilitation Trustee: Nobuaki Kobayashi, Attorney-at-law

Announcement of Release of Online System Registration Function for Offline Creditors

The Trustee has released a registration function for creditors who have filed rehabilitation claims (i.e., creditors whose creditor numbers begin with X or Y) and are currently unable to log in* to the [MTGOX's Online System](#) ("System") to register their rehabilitation claims on the System.

The Trustee is considering using the System to facilitate the smooth carrying out of future processes, such as voting on the rehabilitation plan and making payments, which processes you will be able to smoothly carry out on registering on the System. Therefore, we ask all eligible creditors to promptly register on the System.

In addition, it is recommended that you use the latest version of Google Chrome as your web browser when registering on the System. Please note that errors may occur if you use a web browser other than the latest version of Google Chrome.

In the future, the Trustee plans to expand the registration function, enabling creditors with self-approved claims (i.e., creditors whose creditor numbers begin with Z) to also register such claims. Once notified by the Trustee, self-approved creditors will be required to use this registration function to register on the System.

Inquiries

Email support: support@mtgox.com

Please note that, we may not be able reply timely due to the large number of inquiries we may receive via email support.

*Creditors who are unable to log into the System due to forgotten login information or other reasons are ineligible. For details on eligible creditors, please click [here](#).

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