

[English Translation for Reference Purpose Only]

March 26, 2019
(Updated on March 27, 2019)

To whom it may concern:

Rehabilitation Debtor: MTGOX Co., Ltd.
Rehabilitation Trustee: Nobuaki Kobayashi, Attorney-at-law

Notification of Approval or Disapproval on Exchange-Related Rehabilitation Claims

On March 15, 2019, the Rehabilitation Trustee filed with the Tokyo District Court a statement in which it approved or disapproved all or part of each rehabilitation claim filed by the MTGOX Bitcoin exchange users (the “Users”) related to their rights to claim for return of cryptocurrency and/or cash against MTGOX (the “Exchange-Related Rehabilitation Claim(s)”).

The Rehabilitation Trustee notified its approval or disapproval of the Exchange-Related Rehabilitation Claims to the Users who filed their Exchange-Related Rehabilitation Claims by the following means:

1. Users Who Filed Exchange-Related Rehabilitation Claims Using the Online Filling System (the “System”) (such Users; the “Online Users”)

(1) Online Browsing

By logging into the System, the Online Users can:

- (i) check our approval or disapproval of their own filed claims online by clicking “VIEW RESULTS OF APPROVAL OR DISAPPROVAL OF REHABILITATION CLAIMS”; and
- (ii) browse the whole statement of our approval or disapproval (part of which will be redacted), which details each approval or disapproval for each Exchange-Related Rehabilitation Claim.

(2) Email Notification to Online Users

a. Online Users Whose Exchange-Related Rehabilitation Claims are Fully Approved

The Rehabilitation Trustee has emailed the Online Users whose filed claims are

fully approved, informing them to such effect.

b. Online Users Whose Exchange-Related Rehabilitation Claims are Fully or Partially Disapproved

The Rehabilitation Trustee has emailed the Online Users whose filed claims are fully or partially disapproved, informing them to such effect with a PDF file detailing the results of their filed claims attached.

* Users who were unable to set up the two-step authentication and filed their Exchange-Related Rehabilitation Claims with the supplementary online method cannot check our approval or disapproval online as they cannot log into the System.

2. Email Notification to Users Who Filed Exchange-Related Rehabilitation Claims Using Supplementary Online Method or Offline Method (collectively, the “Offline Users”)

(1) Offline Users Whose Exchange-Related Rehabilitation Claims are Fully Approved

The Rehabilitation Trustee has emailed the Offline Users whose filed claims are fully approved, informing them to such effect.

(2) Offline Users Whose Exchange-Related Rehabilitation Claims are Fully or Partially Disapproved

The Rehabilitation Trustee has emailed the Offline Users whose filed claims are fully or partially disapproved, informing them to such effect with a PDF file detailing the results of their filed claims attached.

3. Users Who Cannot Log into System or Have Not Received Emails and Cannot Check Results of Approval or Disapproval

If you cannot check the result of our approval or disapproval of your own filed claims because you cannot log into the System or have not received the email informing you of such result, please contact our email support below, (i) providing your name, creditor number that starts with “X” or “Y”, username and email address that are registered with the MTGOX Bitcoin exchange and (ii) attaching a copy of your photo ID.

Email: support@mtgox.com

4. Users Who Have Not Duly Filed Their Claims but Have Had Their Claims accepted by Rehabilitation Trustee

The Users who have not duly filed their Exchange-Related Rehabilitation Claims but have had their claims accepted by the Rehabilitation Trustee based on the available balances in the MTGOX Bitcoin exchange and wish to know the results of acceptance of their claims, please contact our email support below, (i) providing your name, creditor number assigned under the previous bankruptcy proceedings starting with “A” or “B”, if any, username and email address that are registered with the MTGOX Bitcoin exchange, and (ii) attaching a copy of your photo ID.
Email: support@mtgox.com

- * Inquiries made directly to the Office of the Rehabilitation Trustee, whether by email or otherwise, cannot be responded to, so please refrain from directly contacting the Office.

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