

[Important]

September 21, 2022

To Whom It May Concern:

Rehabilitation Debtor: MtGox Co., Ltd.
Rehabilitation Trustee: Nobuaki Kobayashi,
Attorney-at-law

Information on Procedures for Name and Address Change

Rehabilitation creditors should read this document carefully, as it contains essential information regarding repayment procedures under the Rehabilitation Plan.

1. Requirement for Selection and Registration to Receive Repayments

The Rehabilitation Trustee is currently preparing to make repayments (“**Repayments**”) in accordance with the approved rehabilitation plan of which the confirmation order of the Tokyo District Court was made final and binding on November 16, 2021 (the “**Rehabilitation Plan**”).

In order to receive Repayments, rehabilitation creditors must log in to the Rehabilitation Claim Filing System (the system accessible via <https://claims.mtgox.com/>; the “**System**”), make various selections regarding Repayments and register various information such as the creditor’s account for Repayments. In addition, those to whom the paragraphs below apply should complete the procedures as soon as possible.

2. Name Change Procedures

(1) Necessity of Name Change

In making Repayments, the Rehabilitation Trustee will check whether the name of the rehabilitation creditor (i.e., the name registered on the System) matches the name of the person who wishes to receive the Repayments stated in identity verification documents (passport, etc.), and whether such name matches the name on the account at financial institutions or the user information for cryptocurrency exchanges or custodians (“**Exchanges, etc.**”). **If the name registered by rehabilitation creditors on the System does not match the name stated in the identity verification documents, such rehabilitation creditors will not be able to receive Repayments via the System.**

Therefore, **rehabilitation creditors should reconfirm whether there are any errors**

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in the names registered on the System or whether any changes have been made after registration due to reasons such as marriage. If you need to change any name, please do so promptly by following the name change procedures.

(2) Supported Characters

If your rehabilitation creditor name registered on the System contains characters other than those supported by the System, the Rehabilitation Trustee may not be able to verify the identity of such rehabilitation creditor, which may result in rehabilitation creditors not receiving Repayments. Even if there are no changes to, or errors in, the rehabilitation creditor name, please check that the name registered on the System contains the characters mentioned below, and if not, please follow the name change procedures to change it.

The characters supported for entering names on the System differ between rehabilitation creditors residing in Japan and those residing in other countries. The supported characters are as follows:

- Rehabilitation creditors residing in Japan: Japanese characters or alphabetic characters
- Rehabilitation creditors residing in other countries: alphabetic characters

(3) How to Change Name

If you can access the System, please click on “APPLY FOR CHANGE OF CREDITOR NAME” on the System and follow the procedures. If you cannot access the System, please follow the procedures for registration/re-registration on the System under your current name. Upon doing so, the Rehabilitation Trustee will inform you of the name change procedures, including the necessary documentation.

Information on how to register/re-register on the System can be accessed via the following link: https://www.mtgox.com/img/pdf/20220905_announcement_en.pdf

3. Address Change Procedures

(1) Necessity of Address Change

In order to receive Repayments, the address registered by rehabilitation creditors will be used for identity verification by the Rehabilitation Trustee and will be provided to Exchanges, etc. or financial institutions involved in the Repayments procedures. Accordingly, **rehabilitation creditors who need to change their previously registered address should promptly follow the address change procedures to do so.**

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Even if you have already registered your address on the System, please reconfirm whether there are any changes to, or errors in, such address, and if so, please follow the address procedures to change it as soon as possible.

(2) Supported Characters

Even if there are no changes to, or errors in, your rehabilitation creditor address, if it contains characters other than those supported by the System, you will not be able to register the relevant information for Repayments. Therefore, even if there are no changes to, or errors in, such address, please check that the address registered on the System contains the characters mentioned below, and if not, please follow the address change procedures to change it.

Characters supported for registering a rehabilitation creditor address on the System are different for rehabilitation creditors residing in Japan and those residing in other countries. The supported characters are as follows:

- Rehabilitation creditors residing in Japan: Japanese characters, alphabetic characters, numbers, and certain punctuation characters (e.g., periods, commas, and hyphens)
- Rehabilitation creditors residing in other countries: alphabetic characters, numbers, and certain punctuation characters (e.g., periods, commas, and hyphens)

If you reside in a country without a postal code, please enter “N/A” in the postal code field.

(3) How to Change Address

If you can access the System, please click on “VIEW OR CHANGE THE REGISTERED INFORMATION ON YOUR REHABILITATION CLAIM” on the System and then click “AMEND” in the top right-hand corner of the screen. If you cannot access the System, please follow the procedures for address change after initial registration/re-registration on the System.

4. Contact Information for Inquiries

If you have any questions, please click on the link below.

<https://claims.mtgox.com/faq>

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