

【Caution】

April 17, 2024

To Whom It May Concern:

Rehabilitation Debtor: MtGox Co., Ltd.
Rehabilitation Trustee: Nobuaki Kobayashi
Attorney-at-law

Please be on the Alert for Fraudulent Emails Impersonating the “MTGOX Team”

1. Fraudulent Emails Impersonating the “MTGOX Team”

We have received reports from some rehabilitation creditors that they have received an email claiming to be from the MTGOX Team that, in summary, contains the information below. **However, this email is a fraudulent email impersonating the MTGOX team (the “Fraudulent Email”). The Fraudulent Email was not sent by the Rehabilitation Trustee, and the information in the Fraudulent Email is completely false. Accordingly, please disregard the instructions and requests in the Fraudulent Email.**

- The Rehabilitation Trustee has brought forward the deadline for repayment from October 31, 2024, to March 29, 2023.
- MTGOX is now proceeding with allowing all creditors to withdraw their remaining balances fully.
- Following court approval, withdrawals of the balances will be processed to a Web3 wallet connected by the customer and distributed through the Ethereum network. For efficiency, claims for each account will be consolidated into a single transaction.
- You are asked to click a “Begin Now” button displayed in the Fraudulent Email to visit a “uniquely generated withdrawal” (i.e., dedicated) page to connect your wallet securely and verify your identity.

2. How to deal with the Fraudulent Email

If you receive a Fraudulent Email, **please do not click the “Begin Now” button or any links in it and delete it immediately.** For accurate information on the civil rehabilitation proceedings of MTGOX, please log into the MTGOX Online Rehabilitation Claim Filing System (the system that can be accessed via the URL “ <https://claims.mtgox.com/> ”; the “System”).

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3. Inquiries

If you have any questions or concerns regarding this notice, or if you received suspicious emails, please log into the System and use the inquiry form accessible from the “FREQUENTLY ASKED QUESTIONS (FAQ)” button on the upper right corner of the screen.

You can also make inquiries using the inquiry form accessible from the URL below without logging into the System. However, if any inquiries are made in such a manner, we may not be able to verify the identities of the inquirers and creditors, which may make it difficult for us to respond smoothly. Accordingly, if possible, please make inquiries after logging into the System.

<https://claims.mtgox.com/faq>

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